

WEBSITE TERMS & CONDITIONS

Thank you for your interest in Little Lamb Music. Before you submit your inquiry, please take a moment to review the following terms and conditions:

1. Inquiry Purpose:

The inquiry form is intended for individuals seeking information about our music therapy services. It does not constitute a binding agreement for services.

2. Privacy and Confidentiality:

Information provided in this form will be treated with the utmost confidentiality. We adhere to privacy laws and regulations to protect your personal data.

3. Response Time:

We strive to respond to all inquiries in a timely manner. However, response times may vary based on the volume of inquiries and business hours.

4. Service Availability:

Submission of an inquiry does not guarantee the availability of services. Our availability may be subject to scheduling constraints and therapist availability.

5. Consultation:

We may contact you to schedule a consultation to discuss your needs further. The consultation is an opportunity for us to better understand your requirements and for you to ask any questions.

6. Assessment and Goal Setting:

If you choose to engage in our music therapy services, an initial assessment will be conducted to determine goals and develop a customised plan.

7. Fees and Payment:

Details regarding fees for music therapy services will be discussed during the consultation. Payment information will be provided, and services are subject to payment terms outlined in the agreement.

8. Cancellation Policy:

We have a cancellation policy in place, and details will be provided during the consultation. Please review and understand the policy to avoid any misunderstandings.

9. Informed Consent:

Before commencing music therapy services, you will be required to provide informed consent. This will include details about the therapeutic process, goals, and your rights as a client.

10. Client Responsibilities:

Clients are responsible for providing accurate and relevant information during the inquiry and subsequent consultation. Active participation and communication are encouraged throughout the therapeutic process.

11. Amendments to Terms:

Little Lamb Music reserves the right to amend these terms and conditions. Any changes will be communicated to clients.

12. Feedback and Concerns:

We value your feedback. If you have any concerns or suggestions, please communicate them with us. We are committed to providing high-quality and client-centred services. By submitting this inquiry form, you acknowledge that you have read and agree to the terms and conditions outlined above.